



2023 ANNUAL REPORT

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Hope of a Better World

Barbara Johnson, CEO

Our world is in turmoil. For some of us, the chaos brewing outside is worrying, but we manage to live comfortable, stable lives. For so many though, the chaos outside the home is drowned out by fear and stress within. Financial worries make it difficult or impossible for many parents to adequately care for their young children, leading them down a slippery slope.

As we look back at 2023, we are proud that Hope Supply Co. (HSC) served over 45,000 babies and young children who for a variety of reasons desperately needed our assistance. They are the innocent victims of life's complexities. For three decades we have been here for them, and our plan is to continue to be. They are the next generation that determines our future, and they deserve the chance to grow up with dignity and the hope of a better world.

In 2023, because of the efforts of Hope Supply Co. and other diaper banks, the State of Texas removed the sales tax on diapers, saving families with babies \$75 to \$100 annually.

DIAPER PANTRY



Lynnette Snow, Inventory Manager, with a diaper pantry client.

Through a generous grant from the Crystal Charity Ball, doors opened to the new Crystal Charity Ball Hope Diaper Pantry in January 2023. This is the first direct service program at Hope Supply Co. In its first year, the diaper pantry distributed nearly 207,000 diapers. (That does not count the 3.2 million diapers HSC provided through the diaper bank's 50 partner agencies.) In addition to a monthly supply of diapers, each new family receives a hygiene kit that includes shampoo, baby wash, wipes and lotion. Hope Supply Co. also provides potty training educational materials and information about cloth diapers.

"The idea for the diaper pantry arose as we saw many individual families and babies falling through the cracks, not able to receive assistance from us through our diaper bank partner agency model," explains Barbara Johnson, CEO. "Providing direct service to families not served by our partner agencies is a great joy to our team here at Hope Supply Co."

Client Testimony

Glendy has been a client of the HSC Diaper Pantry since May 2023 and has come every month since. She relies on the DART service that provides Uber transport. But sometimes that means waiting for more than 30 minutes for a ride—not an easy wait with 16-month and 8-year-old daughters in tow. But Glendy figures it out because diapers, wipes and hygiene items are so expensive and yet are such critical necessities for the baby.

DIAPER BANK: ESSENTIAL PARTNERS

For over three decades, Hope Supply Co. diaper bank* has addressed the inadequate supply of critical items for infants and toddlers in need. We provide our 50 partner agencies with supplies that they make accessible to qualified families.

Regena Taylor, executive director of Community Food Bank of Fort Worth, represents just one of HSC's partners: "We have our hands full just providing food essentials to families who come to us. I don't have the funds or time to raise the funds to also give out diapers and related items. That's why we rely on Hope Supply Co. They are by far our best partners in caring for young families."

*Diaper bank holds bulk inventory to provide to partner agencies. Diaper pantry provides customized service to individual families.



Grateful mom with Barbara Johnson, HSC CEO, and staff from one of our partner agencies, Northwest Community Center.

FOUNDATIONS

The Addy Foundation
 Aegon Transamerica Foundation
 Alice E. and Joseph C. Blewett
 Anonymous Fund at the Dallas Foundation
 Anthony Family Fund of Communities Foundation of Texas
 Capital for Kids
 The Clee and Olivia Elliott
 CoServ Charitable Foundation
 Crystal Charity Ball
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 Craig "Junior" Miller, The Ticket
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 NDBT

KEEPING COUNT

Total Cash Revenue: \$1,452,227

Value of critical items distributed: \$3,828,685

45,000+ babies diapered

3.4 million diapers distributed

Hope Supply Co. receives no government funding.

Additional financial information is available upon request.

Platinum Transparency 2023

Candid.

96.5% of total revenue goes directly to our critical needs program.



Volunteers from Comerica helped put together packages for new babies and moms. We rely on community helpers! In 2023 volunteers served **3,340 hours**.